



Press Release

RES-Q® Releases RES-Q® Labor Resource Management 10.0

New Release of Hospital Staffing and Scheduling Software from RES-Q Healthcare Systems Offers Flexible Options for Communicating with Nurses

CALABASAS, Calif. – May 21, 2008 – “Dialing for hours.” Hospital staffing managers know this term all too well. It describes the scramble that ensues when they have to fill open shifts in nursing schedules. The staffing office makes one phone call after another until they reach nurses willing to take shifts. This process is tedious, time-consuming and inefficient. RES-Q Healthcare Systems solves the problem with automated communications functionality available in RES-Q Labor Resource Management 10.0, the new release of its staffing and scheduling system for hospitals. Staffing offices can now broadcast open shift notifications via internal messages to employees’ RES-Q system mailboxes, e-mails to personal e-mail accounts, text messages to cell phones or personal digital assistants (PDAs), and/or voice messages to designated phone numbers.

“Staffing offices can send out requests via multiple methods and get back a summary of all the calls made and messages delivered in just a few minutes,” said Michael Meisel, president, RES-Q Healthcare Systems. “The new option in RES-Q Labor Resource Management 10.0 makes communication much more efficient and effective. This is particularly valuable when staffing managers are trying to fill many different open shifts in various hospital departments and units.”

Staffing managers, for example, can create a request and with the text-to-voice function broadcast it to the phone numbers of all the nurses they are trying to reach to fill a specific shift. The response voice messages enable employees to press “1” to accept or “2” to decline the shift. Nurses who accept shifts can be scheduled directly from the RES-Q system’s Call Log. The system then calls scheduled nurses to confirm the shifts they are working. All others receive automated messages to inform them that the shift has been filled.

“RES-Q Labor Resource Management 10.0 can support complete communication control and flexibility within the system,” said Meisel. In Communications Preferences, managers can select one or more message options for specific types of notifications. One nurse may not want calls to her home phone number for shift pick-up requests, and she prefers that such calls go to her cell phone at least 45 minutes before the shift begins. Another may want such requests delivered as text messages to his PDA with 30 minutes advance notice. Their individual preferences can be noted, stored and remembered in the system.

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The new communications functionality supports a variety of messages types. For instance, float notifications inform nurses when they are being floated to a different unit. And the functionality can also be used to manage communications with any employees whose staffing and scheduling are administered with RES-Q Labor Resource Management.

About RES-Q® Healthcare Systems

Since 1979, RES-Q® Healthcare Systems (Calabasas, Calif.) has pursued one mission: advancing resource management and scheduling software for hospitals. RES-Q® Labor Resource Management produces clinically sound, skill-matched, financially optimized, and productive staffing in schedules that account for staff preferences. RES-Q® Perioperative Resource Management reviews and verifies surgeon needs and preferences, personnel and equipment requirements, supply lists and inventory, and operating room availability and then establishes surgery schedules that minimize conflicts and maximize productivity. RES-Q's management team, with an average of 15 years with the company and decades of front-line experience in hospital administration, helps hospitals set their schedules for today and set course for success tomorrow. For more information, visit www.res-q.com. Then call RES-Q at (800) 572-1911.

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Media Contact: David Aquilina • (612) 922-5551 • davidaquilina@msn.com