

Return Policy

We want you to be happy with your order! If you are unsatisfied in any way, you may return any product you order within 60*** days of purchase for a full refund of your purchase price minus shipping fees. When returning your order, be sure to complete this return form that accompanied your shipment and enclose this form with your return. **We cannot process a return without a completed return form.** Please make a copy of the form for your records. Returns can be mailed to:

*Res-Q
Customer Service Returns
PO Box 28
Red Hill, PA 18076*

Need Help?

If you have any questions or need help, please call Customer Service at 1-800-262-5483, Sunday through Saturday, 9 a.m. to 5 p.m. (Eastern Time). When you call the Res-Q toll-free number, you will be connected with a Res-Q consultant who is thoroughly trained to answer your questions about Res-Q products and to help you find a personalized program that is right for you. You may also email us anytime at Service@MyResqProducts.com.

Return Form

UPON RECEIPT OF MY RETURN I WOULD LIKE CUSTOMER SERVICE TO:

- ☐ Call me to place a new order for the same item **
- ☐ Call me to place a new order for a different item **
- ☐ Call me to confirm receipt of returned product
- ☐ Cancel my auto shipment for the returned items

***If you are requesting a return for products contained in a Value Pack or Combo Pack please return all products within the packaged item.**

****If you are requesting a return, you will receive a refund for the returned items. We recommend placing a new order for the new items you wish to receive so you do not run out of product. If you do not wish to wait until the items are returned to place a new order, please contact customer service at 1-800-262-5483 or log onto your account at www.myresqproducts.com to place your order now.**

*****Product returned beyond the 60-day return window may be sent back to the customer unprocessed.**

Name: _____ **(print name clearly)**
Order # _____ **(order number can be found on the front of this return form)**

Return Quantity	Return SKU #	Return Reason Code	Return Reason Code-Please select the appropriate reason code to help us improve our service to you.
			1- Wrong item shipped 2- Not satisfied with purchase 3- Item is not a good value for me 4- Not satisfied with results 5- Defective product 6- Received damaged 7- Other reason: _____